


First-time Registration on SNAC™

(Video Instructions: <https://goo.gl/0Bl5CN>)

(For existing user, please proceed to Login to add your younger siblings). To install SNAC™ communication application on your smartphone, do a keyword search “SNAC” and install (free) from your iPhone APP store or Android Play Store into your smartphone.

SNAC™ supports: Android OS 4.2 ≤ & iPhone iOS 7.0 ≤

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1.1

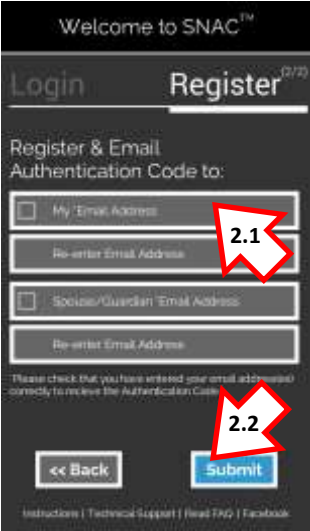
1.2

1.3

***Note: iOS & Android users **MUST** allow ‘Push Notification’ to receive alert tone, APP badge alert of new notification.

Step 1.1: Tap on “Register”.

Step 1.2: Enter your child’s NRIC or FIN.
(Tap on the “+” to add more. For school’s internal communication, staff please enter own NRIC/FIN.)

Step 1.3: Tap on “Next”.
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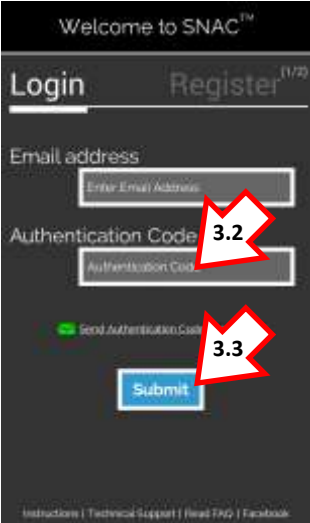
2.1

2.2

Step 2.1: Enter your email address; re-enter to confirm.

*Optional: You may register on behalf your spouse or guardian in the second email field provided; re-enter their email address to confirm.

Step 2.2: Once completed. Tap on “Submit”.

***Note: Please check and ensure your email address is correct and valid. You will not be able to retrieve your Authentication Code from an incorrect or invalid email addresses.
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3.2

3.3

Step 3.1: Check your email inbox or spam folder for the Authentication Code sent to you.

Step 3.2: Enter the 6 alpha-numeric Authentication Code from your email on SNAC™ login

Step 3.3: Tap on “Submit” to complete.

***Note: To received future notifications from the school. You **MUST** login to SNAC™ after your registration.

For technical matters or registration issue(s) please refer to our FAQ page at <http://www.apptitude.sg/snac.faq.htm> or email us: snac.support@apptitude.sg

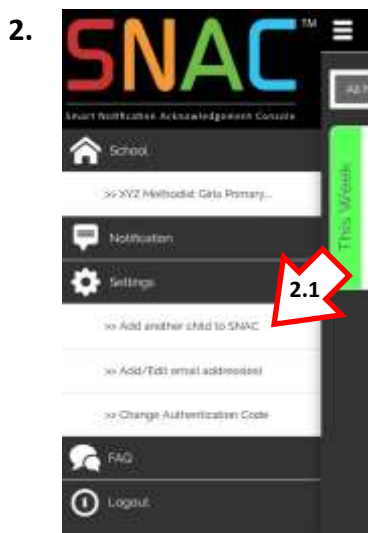
Adding another child/children on SNAC™

(Video Instructions: <https://goo.gl/wEqEmV>)

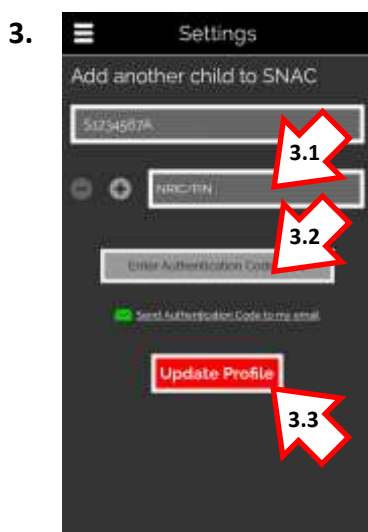
Parents who had already registered their child on SNAC™ and would like to add your second child who have just enrolled to the school using SNAC™ or the school that your second child is studying has just embarked on SNAC™ communication solution.



Step 1.1: Login to SNAC™ on your smartphone. Go to “Menu”



Step 2.1: Go to “Settings” and tap on “Add another child/children to SNAC”.



Step 3.1: Enter your child’s NRIC/FIN.
(Tap on “+” to add more.)

Step 3.2: Enter your Authentication Code in the field provided to authorise this action.

Step 3.3: Tap on “Update Profile” to complete.

Changing Your Authentication Code

(Video Instructions: <https://goo.gl/M9zw71>)

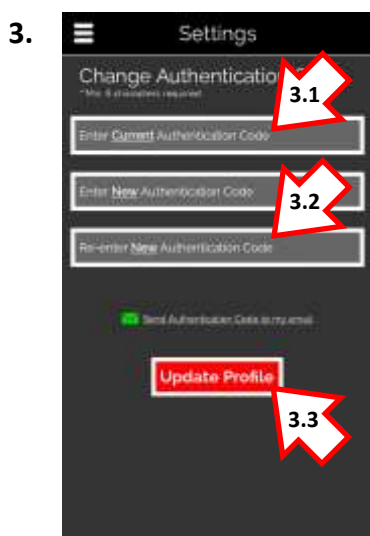
For security purpose and easy remembering on future authorisation, it is strongly recommended that you change the default system generated authentication code.



Step 1.1: Login to SNAC™ on your smartphone. Go to “Menu”.



Step 2.1: Go to “Settings” and tap on “Change Authentication Code”.



Step 3.1: Enter your current Authentication Code.

Step 3.2: Enter your new Authentication Code.
(Min. 6 characters)

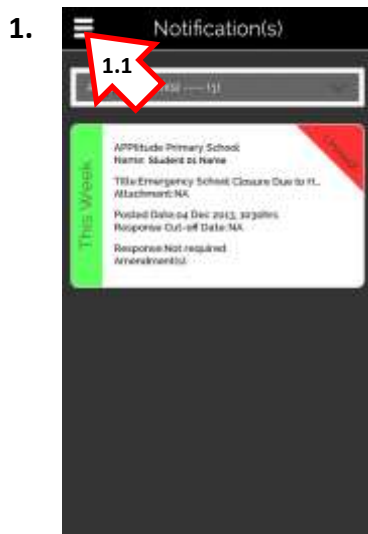
Re-enter your new Authentication Code to confirm.

Step 3.3: Tap on “Update Profile” to complete.

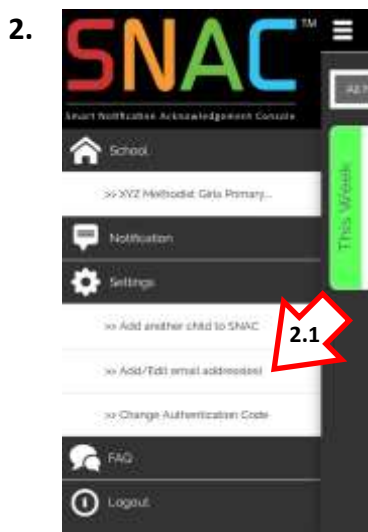
Add spouse/guardian email address or Edit email addresses

(Video Instructions: <https://goo.gl/1exL4d>)

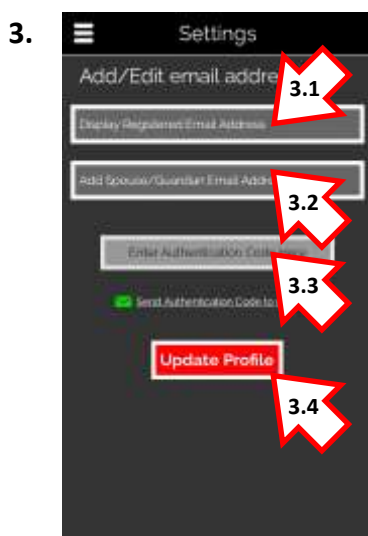
If you have skipped adding your spouse/guardian email in the earlier registration you can add your spouse/guardian email. Alternatively, you can edit email addresses from the instructions below.



Step 1.1: Login to SNAC™ on your smartphone. Go to “Menu”.



Step 2.1: Go to “Settings” and tap on “Add/Edit email address(es)”.



Step 3.1: Edit your initial SNAC™ registered email address.

Step 3.2: Add or Edit your spouse/guardian email address.

Step 3.3: Enter your Authentication Code in the field provided to authorise this action. Tap on “Update Profile” to add.

Step 3.4: Tap on “Update Profile” to complete.